



## **INSTRUCTIONS FOR EXERCISING YOUR RIGHT OF WITHDRAWAL**

### **Right to Withdraw**

You have the right to withdraw from Your Agreement within 14 days (“**Withdrawal Period**”) without giving a reason. The Withdrawal Period will expire 14 days after You or someone else designated by You receive your IBO Tools. To exercise Your right of withdrawal, You must inform us of Your decision to withdraw before the Withdrawal Period has expired. To do so, You must contact Us (by post, e-mail, telephone or online). If You inform ACN of Your desire to withdraw from this Agreement over the telephone, You will be required to confirm Your cancellation in writing.

<b>ACN Contact Details:</b>		
<b>By Post:</b>	<b>By E-mail:</b>	<b>By Telephone:</b>
<b>ACN Europe B.V.</b> Thomas R. Malthusstraat 1-3 1066JR Amsterdam The Netherlands	IE: <a href="mailto:irl_helpdesk@acneuro.com">irl_helpdesk@acneuro.com</a> UK: <a href="mailto:uk_helpdesk@acneuro.com">uk_helpdesk@acneuro.com</a>	IE: (+353) 01 687 5363 UK: (+44) 203 608 5052

You may use the attached Model Withdrawal Form to advise us of your decision to withdraw but You are not required to do so.

### **Effects of Withdrawal**

If you withdraw from Your Agreement, ACN will reimburse all payments received from You, including the cost of delivering the goods to You provided that the IBO Tools have not been used or opened and are in a resalable condition. We will reimburse You using the same means of payment that You used to pay Us, unless agreed otherwise.

You must return Your IBO Tools to Us, at your own cost, in order to receive reimbursement. We will issue your reimbursement within 14 days from the date that we receive the goods back from You or from the date that You provide evidence that You have shipped them to us.



## MODEL WITHDRAWAL FORM

(Complete and return this form only if you wish to withdraw from Your Agreement.)

**To:** ACN Europe B.V.  
Thomas R. Malthusstraat 1-3  
1066 JR Amsterdam  
The Netherlands

IE: [irl\\_helpdesk@acneuro.com](mailto:irl_helpdesk@acneuro.com)

UK: [uk\\_helpdesk@acneuro.com](mailto:uk_helpdesk@acneuro.com)

I hereby give notice that I withdraw from my Agreement with ACN for the purchase of the following IBO Tools :

Customer Name:	
Customer Address:	
Customer Telephone:	
Account Number:	
Order Number:	
Order Date:	
Date Goods Received:	
Customer Signature:	
Date:	